

Support at Home Rates

Fee Schedule - Effective 1 April 2026



Service Category	Service Types		Hourly Rate					
			Weekdays (6am-8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday	
Everyday Living	Domestic Assistance		\$115.00	\$143.00	\$172.00	\$201.00	\$230.00	
	Meal Preparation		\$115.00	\$143.00	\$172.00	\$201.00	\$230.00	
Independence	Personal Care		\$115.00	\$143.00	\$172.00	\$201.00	\$230.00	
	Social Support		\$115.00	\$143.00	\$172.00	\$201.00	\$230.00	
	Respite		\$115.00	\$143.00	\$172.00	\$201.00	\$230.00	
	Individual Transport	0-10kms		\$130.00	\$156.00	\$162.50	\$195.00	\$260.00
		11-20kms		\$145.00	\$174.00	\$181.25	\$217.50	\$290.00
		21-30kms		\$160.00	\$192.00	\$200.00	\$240.00	\$320.00
Over 30kms+		As per quote						
Clinical	Nursing - Registered Nurse		\$160.00	\$210.00	\$200.00	\$280.00	\$320.00	
	Nursing - Registered Nurse (30mins)		\$130.00	-				
	Nursing - Enrolled Nurse		\$130.00	\$165.00	\$198.00	\$220.00	\$260.00	
	Complex Care Support		\$140.00	\$168.00	\$175.00	\$210.00	\$280.00	
	Allied Health		\$160.00	-	\$200.00	\$280.00	\$320.00	
Care Management	\$140.00							
Sleepover	Sleepover - Per 12 Hour Block (4 hrs active)		-	\$776.00	\$1,397.00	\$1,552.00	\$1,940.00	
Support Worker (Hourly Rate)	Single hour service		\$138.00	\$165.60	\$172.50	\$207.00	\$276.00	

Notes:

1. Cancellation Fee Policy: If the cancellation is made within 48 hours, the full service amount will be charged.
2. Minimum visit time for support workers is 2 hours. Where a service duration is less than 2 hours, single hour rate will be applied.
3. Care management fee covers activities such as service planning, monitoring, reviewing claims and other supports.
4. 10% handling fee applies to all third party invoices.

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Support at Home				Transitioned Home Care Recipients			
Classification	Quarterly Budget	Annual Government Contribution	10% Care Management	HCP Classification	Quarterly Budget	Annual Government Contribution	10% Care Management
Level 1	\$2,682.75	\$10,731.00	\$1,073.10	HCP 1	\$2,746.63	\$10,986.50	\$1,098.65
Level 2	\$4,008.61	\$16,034.45	\$1,603.45				
Level 3	\$5,491.43	\$21,965.70	\$2,196.57	HCP 2	\$4,829.86	\$19,319.45	\$1,931.95
Level 4	\$7,424.10	\$29,696.40	\$2,969.64				
Level 5	\$9,924.35	\$39,697.40	\$3,969.74	HCP 3	\$10,513.83	\$42,055.30	\$4,205.53
Level 6	\$12,028.58	\$48,114.30	\$4,811.43				
Level 7	\$14,537.04	\$58,148.15	\$5,814.82	HCP 4	\$15,939.55	\$63,758.20	\$6,375.82
Level 8	\$19,526.59	\$78,106.35	\$7,810.64				

Short-term Support

Assistive Technology and Home Modifications		
Funding Tier	Funding Allocation Cap	Time allocated to Expend Funding
Low	\$500.00	12 months
Medium	\$2,000.00	12 months
High	\$15,000.00	12 months
Service	Budget Amount	
Short-term Restorative Care Pathway	\$6,000 (up to 12 weeks). Can be increased to \$12,000 when eligible.	
End-of-Life (Palliative) Pathway	\$25,000 (up to 12 weeks).	

Service Australia will advise clients if client contribution applies.

For more information please call
1300 854 893

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