



Our Live Well Home & Community team will tailor our services to your individual needs.

| Service Type | Service Description | Hourly Rate | | | | |
|----------------------------|--|----------------------|-------------------------|----------|----------|----------------|
| | | Weekdays (6am - 8pm) | After Hours (8pm - 6am) | Saturday | Sunday | Public Holiday |
| Personal Care | Assistance with showering, dressing and grooming | \$67.00 | \$89.11 | \$100.50 | \$134.00 | \$167.50 |
| Transport | Transport to medical appointments and social outings | \$67.00 | \$89.11 | \$100.50 | \$134.00 | \$167.50 |
| Respite Care | Relieve for your current carer / family member | \$67.00 | \$89.11 | \$100.50 | \$134.00 | \$167.50 |
| Social Support | Social activities at home or out in the community | \$67.00 | \$89.11 | \$100.50 | \$134.00 | \$167.50 |
| Domestic Assistance | House cleaning and other domestic tasks | \$67.00 | \$89.11 | \$100.50 | \$134.00 | \$167.50 |
| Registered Nurse | Clinical care services and assessments | \$120.00 | \$159.60 | \$180.00 | \$240.00 | \$300.00 |

Cancellation Fee Policy: 24 Hours Notice must be provided for cancelling service or full charge of service will be applicable. 2 hours minimum per service

| Home Care Package Fees | | | | |
|---|---------|----------|----------|----------|
| Package Management Fee 10% (Cost per Fortnight) | Level 1 | Level 2 | Level 3 | Level 4 |
| | \$41.15 | \$72.35 | \$157.48 | \$239.64 |
| Care Management Fee 18% (Cost Per Fortnight) | Level 1 | Level 2 | Level 3 | Level 4 |
| | \$74.06 | \$130.24 | \$283.47 | \$431.35 |

| Annual Funding & Service Hours | | | | |
|---|-------------|-------------|-------------|-------------|
| Package Level | Level 1 | Level 2 | Level 3 | Level 4 |
| Annual Funding | \$10,698.15 | \$18,812.10 | \$40,945.70 | \$62,305.50 |
| Approx Service Hours (Per Fortnight) | 4.42 hours | 7.78 hours | 16.92hours | 25.75 hours |

Service hours are standard hours Monday - Friday from 6am - 8pm

| | | |
|--------------------------------|---|--------|
| Travel - Use of Vehicle | Rate per Kilometer (travel with client) | \$1.50 |
|--------------------------------|---|--------|

The rates are effective for all customers from 1 March 2025

| | | |
|----------------------------------|--|----------|
| Private Services Per Hour | Weekdays (6am - 8pm) | \$70.00 |
| | Weekdays (8pm - 6am) | \$93.10 |
| | Saturday | \$105.00 |
| | Sunday | \$140.00 |
| | Public Holiday | \$175.00 |
| | Nursing Services (Mon - Fri 9am - 5pm) | \$135.00 |

Private Services Onboarding Fees

Initial Fee: \$190 includes Consultation, Tailored Care Plan & Home Risk Assessment - 2 hour visit. Visits exceeding two hours will be charged accordingly at \$95 per hour. Mileage incurred with client in car will be charged at \$1.60 per km, we do not charge for any kms to travel to you. 10% GST not inclusive.

Bringing Care to You