



Our Live Well Home & Community team will tailor our services to your individual needs.

Service Type	Service Description	Hourly Rate				
		Weekdays (6am - 8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
<b>Personal Care</b>	Assistance with showering, dressing and grooming	\$67.00	\$89.11	\$100.50	\$134.00	\$167.50
<b>Transport</b>	Transport to medical appointments and social outings	\$67.00	\$89.11	\$100.50	\$134.00	\$167.50
<b>Respite Care</b>	Relieve for your current carer / family member	\$67.00	\$89.11	\$100.50	\$134.00	\$167.50
<b>Social Support</b>	Social activities at home or out in the community	\$67.00	\$89.11	\$100.50	\$134.00	\$167.50
<b>Domestic Assistance</b>	House cleaning and other domestic tasks	\$67.00	\$89.11	\$100.50	\$134.00	\$167.50
<b>Registered Nurse</b>	Clinical care services and assessments	\$120.00	\$159.60	\$180.00	\$240.00	\$300.00

**Cancellation Fee Policy: 24 Hours Notice must be provided for cancelling service or full charge of service will be applicable. 2 hours minimum per service**

Home Care Package Fees				
Package Management Fee 10% (Cost per Fortnight)	Level 1	Level 2	Level 3	Level 4
	\$40.73	\$71.62	\$155.88	\$236.31
Care Management Fee 18% (Cost Per Fortnight)	Level 1	Level 2	Level 3	Level 4
	\$73.31	\$128.92	\$280.59	\$425.36

Annual Funding & Service Hours				
Package Level	Level 1	Level 2	Level 3	Level 4
<b>Annual Funding</b>	\$10,588.65	\$18,622.30	\$40,529.60	\$61,440.45
<b>Approx Service Hours (Per Fortnight)</b>	4.38 hours	7.70 hours	16.75 hours	25.39 hours

**Service hours are standard hours Monday - Friday from 6am - 8pm**

Travel - Use of Vehicle	Rate per Kilometer (travel with client)	\$1.50
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The rates are effective for all customers from 1 August 2024.

Private Services Per Hour	Weekdays (6am - 8pm)	\$70.00
	Weekdays (8pm - 6am)	\$93.10
	Saturday	\$105.00
	Sunday	\$140.00
	Public Holiday	\$175.00
	Nursing Services (Mon - Fri 9am - 5pm)	\$135.00

### Private Services Onboarding Fees

Initial Fee: \$190 includes Consultation, Tailored Care Plan & Home Risk Assessment - 2 hour visit. Visits exceeding two hours will be charged accordingly at \$95 per hour. Mileage incurred with client in car will be charged at \$1.60 per km, we do not charge for any kms to travel to you. 10% GST not inclusive.

## Bringing Care to You