



Our Live Well Home & Community team will tailor our services to your individual needs.

Service Type	Service Description	Hourly Rate				
		Weekdays (6am - 8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Personal Care	Assistance with showering, dressing and grooming	\$59.00	\$78.00	\$88.00	\$118.00	\$146.00
Transport	Transport to medical appointments and social outings	\$59.00	\$78.00	\$88.00	\$118.00	\$146.00
Respite Care	Relieve for your current carer / family member	\$59.00	\$78.00	\$88.00	\$118.00	\$146.00
Social Support	Social activities at home or out in the community	\$59.00	\$78.00	\$88.00	\$118.00	\$146.00
Domestic Assistance	House cleaning and other domestic tasks	\$59.00	\$78.00	\$88.00	\$118.00	\$146.00
Registered Nurse	Clinical care services and assessments	\$100.00	\$116.00	\$137.00	\$168.00	\$200.00

Cancellation Fee Policy: 24 Hours Notice must be provided for cancelling service or full charge of service will be applicable. 2 hour minimum per service

Home Care Package Fees				
Package Management Fee 12% (Cost per Fortnight)	Level 1	Level 2	Level 3	Level 4
	\$47.41	\$83.37	\$181.43	\$275.05
Care Management Fee 14% (Cost Per Fortnight)	Level 1	Level 2	Level 3	Level 4
	\$55.31	\$97.27	\$211.67	\$320.89

Annual Funding & Service Hours				
Package Level	Level 1	Level 2	Level 3	Level 4
Annual Funding	\$10,271.10	\$18,063.85	\$39,310.50	\$59,593.55
Approx Service Hours (Per Fortnight)	4.5 hours	8 hours	18 hours	28 hours

Service hours are standard hours Monday - Friday from 6am - 8pm

Travel - Use of Vehicle	Rate per Kilometer (travel with client)	\$1.20
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The rates are effective for all customers from 1 August 2023.

Private Services Per Hour	Weekdays (6am - 8pm)	\$60.00
	Weekdays (8pm - 6am)	\$79.00
	Saturday	\$89.00
	Sunday	\$119.00
	Public Holiday	\$148.00
	Nursing Services (Mon - Fri, from 6am - 8pm)	\$100.00

Private Services Onboarding Fees

Initial Fee: \$150 includes Consultation, Tailored Care Plan & Home Risk Assessment - 2 hour visit. Visits exceeding two hours will be charged accordingly at \$50 per hour. Mileage incurred with client in car will be charged at \$1.50 per km, we do not charge for any kms to travel to you.

Bringing Care to You